



Quality, Environmental, Health and Safety Policy

Code	Name	Version	Date	Revised by	Approved by
1019	QEHS Policy	1.0	31.1.2020	Harri Puputti	GMT

We care – We shine – We grow

We care for people and our planet by inspiring people to shine and businesses to grow in a sustainable way.

PASSION TO IMPROVE
CARE FOR THE PLANET
DESIRED PARTNER
GETTING STRONGER

STRATEGIC GOALS

MUST-WINS

INDUSTRY FORERUNNER
EASY-TO-USE FOR OUR CUSTOMERS
SUSTAINABLE SOLUTIONS
INTEGRATED LINDSTROM



WE ARE A TEXTILE SERVICE COMPANY FOCUSED ON MAKING OUR CUSTOMER'S LIFE EASIER. EVERYDAY, WE STRENGTHEN THE IMAGE OF OUR CUSTOMERS.



Vision 2025
We are a forerunner in enabling our customers to become more sustainable with easy-to-use textile services, offered with passion and a human touch.



Our Commitments 1/3

- We engage and lead partnerships and business ecosystems.
- We promote economical, ecological and social development and respect the human rights of people who are affected by our activities.
- We comply with relevant laws and regulations in all areas of our operations, and act according to the management system standards ISO 9001, ISO 14 001, ISO 45 001 and EN 14 065.
- Our preventive risk management ensures continuity of service, improvement of environmental protection and working conditions that promote health and safety.
- We continuously develop our processes, environmental awareness and level of environmental protection.
- We contribute work for circular economy by reducing waste and improving recycling of textiles.
- We empower all our employees to suggest and implement improvements by active ideation, regular safety observations, internal audits and handling of customer feed-backs. The process of continuous improvement is documented and available to all employees.

Our Commitments 2/3

- We train our personnel to understand the quality, environmental, health and safety impacts of their tasks and to act in responsible way.
- We ensure that our people have a mindset for acting in a responsible way in their everyday tasks by
 - Coaching and leading with heart, in the spirit of We Care culture,
 - Building a company culture based on transparency and trust,
 - Induction and continuous competence development,
 - Offering personal and professional development of our employees through Growth Academy trainings including, trainings for quality, health and safety and environmental issues.
 - Environmental program with continuous improvement through yearly target setting and monitoring for minimizing negative environmental impacts.
- We share information on sustainability goals and achievements transparently
- We require our own people and our partners to act according to the Lindström Code of Conduct.

Our Commitments 3/3

- We create and sustain occupational safety culture for our personnel to work safe and stay healthy, also on leisure time.
- We are committed to promote Zero Accidents mindset in our everyday work and actions and our goal is zero occupational diseases.
- We report every accident and near miss incident and investigate in order to prevent reoccurring.
- Our facilities serve as an example of our brand and services, safe and efficient work environment and facility management.

Lindström Group employees and service representatives are obliged to follow and behave according to this Quality, Environmental, Health and Safety Policy.