

**Contents**

Introduction .....	2
1. Definitions .....	2
1.1. Definitions of Product Categories .....	2
1.1.1. Cotton Roll Towels .....	2
2. Compliance Guidelines .....	2
2.1. Certificates .....	2
3. Product Categories .....	2
3.1. Cotton Towel rolls .....	2
4. Finishing and Packaging .....	2
4.1. Packaging and Delivery Instructions .....	2
5. Quality Control .....	3

## **Introduction**

The Volume 2 in the Quality Assurance Manual is divided in Sections. Each Lindström Group Product Category/ Subsidiary has its own section. This Section 2.3 explains the specific instructions for Product Category Hygiene (HYS).

This part relates to what is included and what shall be used as support and reference material during the manufacturing process to ensure that all Hygiene standards and expectations are met.

## **1. Definitions**

In this section are defined the main terms used in this Quality Assurance Manual Volume 2.3 Hygiene (HYS).

### **1.1. Definitions of Product Categories**

The product portfolio of HYS consists of textile products rented to customers in Product Category Hygiene. All products are meant for institutional customers. The products shall fulfil all requirements of safety in materials and in construction due the contact to the human body.

#### **1.1.1. Cotton Roll Towels**

Product category Cotton Roll Towels consist white 100 % cotton towel rolls in 2 widths.

## **2. Compliance Guidelines**

All products supplied to Product Category Hygiene shall conform to all international and national laws and regulations.

### **2.1. Certificates**

The supplier of products to Product Category Hygiene shall maintain all his certificates, e.g. Oeko-Tex-100, BCSI, ECO-Label, ISO 9000, valid throughout the business relation. The supplier shall provide Product Category Hygiene with renewed and new certificates without any separate request.

## **3. Product Categories**

### **3.1. Cotton Towel Rolls**

The cotton towel rolls shall be manufactured according to specifications delivered by Lindström. All products shall be suitable for industrial wash. The measurements are always given for products before wash. The type of yarn to be used, the composition, weight and weave of the fabric shall not deviate from what is mentioned on the technical specification for each product. The physical properties of the product shall be fulfilled.

Cotton Towel Rolls shall be made of 100% Cotton yarn. The weight shall be 210 gr/m<sup>2</sup> +- 5 gr/m<sup>2</sup>.

The weave shall be Huckaback, Double Pick. Cotton Towel Rolls shall be bleached.

The sizes are 21cm x 35 m and 27 cm x 40 m

## **4. Finishing and Packaging**

The finished products shall be clean and neat, free from any soiling. Dirt or any mark shall be removed. From the stitched seams all thread ends shall be trimmed and removed.

### **4.1. Packaging and Delivery Instructions**

The deliveries to Lindström shall be packed according to given instructions in carton boxes or in bales for the transportation. The packages shall durable and they shall endure normal exertions during transport.

Products must NOT be packed in individual polybags unless separately requested on the Purchase Order.

The products must be dry before being packed.

The packages shall be market according to given instructions.

## **5. Quality Control**

The supplier shall follow the instructions given by Lindström Group in this Quality Assurance Manual when producing Lindström products. The supplier shall have an internal quality assurance system for quality control online.

Quality control shall be done, without any exception, for all incoming materials and accessories, during production and for the finished products.

Lindström Group or by it nominated representative carries out quality control during production or for finished products according to what is described in Volume 1 of this Manual.